

**WISCAT ILL - Fill Rates (July, 2008 - December, 2008)
Breakdown by Location = Libraries Within Geographic Borders***

	AS BORROWER			AS LENDER***		
	Total Requests	Shipped Requests	Fill Rate	Requests Rec	Shipped Requests	Fill Rate
Totals						
Statewide	91,947	81,063	88.16%	133,853	81,756	61.08%
Library Type						
Academic	1,900	1,675	88.16%	8,215	6,447	78.48%
Public	62,656	55,206	88.11%	84,975	54,926	64.64%
K-12 Schools	3,582	3,190	89.06%	4,019	1,409	35.06%
Special	23,809	20,992	88.17%	36,644	18,974	51.78%
Geographic Area*						
Arrowhead	4,410	3,932	89.16%	8,177	5,366	65.62%
Eastern Shores	5,237	4,451	84.99%	7,214	3,742	51.87%
Indianhead	15,116	13,623	90.12%	13,907	9,834	70.71%
Kenosha County	164	152	92.68%	301	210	69.77%
Lakeshores	1,619	1,439	88.88%	3,536	2,233	63.15%
Manitowoc-Calumet	3,057	2,683	87.77%	5,355	3,624	67.68%
Mid-Wisconsin	5,354	4,566	85.28%	10,970	6,623	60.37%
Milwaukee County	508	457	89.96%	3,626	3,027	83.48%
Nicolet	1,207	1,060	87.82%	592	239	40.37%
Northern Waters	6,783	5,972	88.04%	5,283	3,275	61.99%
Outagamie-Waupaca	112	100	89.29%	624	319	51.12%
South Central	2,102	1,891	89.96%	5,238	3,865	73.79%
Southwest	6,249	5,375	86.01%	5,854	3,527	60.25%
Waukesha County	5,580	4,870	87.28%	9,853	5,448	55.29%
Winnefox	4,085	3,795	92.90%	1,901	691	36.35%
Winding Rivers	14,757	13,307	90.17%	13,451	8,257	61.39%
Wisconsin Valley	6,024	5,386	89.41%	8,303	4,744	57.14%
State Government**	137	108	78.83%	4,006	3,296	82.28%
Clearing Houses***	9,446	7,896	83.59%	25,662	13,436	52.36%

*Geographic location is defined as all libraries (eg, public, academic, hospital, institutional) which are located within the geographic parameters of the above-listed library system.

** State government is not defined within geographic parameters.

*** The following state-level providers are not included in the lending statistics and fill rate calculations: Reference & Loan Clearinghouse, WILS, and MINITEX

**WISCAT ILL - Fill Rates (July, 2008 - December, 2008)
Breakdown by Location = Libraries Within Geographic Borders***

Internal Requests (Requests Filled Within the Geographic Library System)

Geographic Area	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	89	79	88.76%	289	88	30.45%
Eastern Shores	69	66	95.65%	213	60	28.17%
Indianhead	5,875	5,809	98.88%	6,519	5,354	82.13%
Kenosha County	0	0	0.00%	0	0	0.00%
Lakeshores	77	67	87.01%	123	72	58.54%
Manitowoc-Calumet	77	75	97.40%	231	75	32.47%
Mid-Wisconsin	264	232	87.88%	472	260	55.08%
Milwaukee County	1	1	100.00%	1	1	100.00%
Nicolet	3	2	66.67%	11	2	18.18%
Northern Waters	402	367	91.29%	705	375	53.19%
Outagamie-Waupaca	2	2	100.00%	18	2	11.11%
South Central	200	197	98.50%	270	199	73.70%
Southwest	309	286	92.56%	660	289	43.79%
Waukesha County	249	237	95.18%	721	244	33.84%
Winnefox	102	93	91.18%	311	97	31.19%
Winding Rivers	2,607	2,533	97.16%	3,919	2,570	65.58%
Wisconsin Valley	1,349	1,318	97.70%	2,090	1,099	52.58%
State Government	2	1	50.00%	6	2	33.33%
Clearing Houses	5	5	100.00%	12	4	33.33%

11,682 11,370

Note: As borrower, request criteria contains both the request being generated as well as responded from a library within the said system. As Lender, responses can be greater than the number of requests as multiple libraries may be queried to provide available material

**WISCAT ILL - Fill Rates (July, 2008 - December, 2008)
Breakdown by Location = Libraries Within Geographic Borders***

External Requests (Requests Sent Outside the Geographic Library System)

Geographic Area	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	4,321	3,853	89.17%	7,888	5,278	66.91%
Eastern Shores	5,168	4,385	84.85%	7,001	3,682	52.59%
Indianhead	9,241	7,814	84.56%	7,388	4,480	60.64%
Kenosha County	164	152	92.68%	301	210	69.77%
Lakeshores	1,542	1,372	88.98%	3,413	2,161	63.32%
Manitowoc-Calumet	2,980	2,608	87.52%	5,124	3,549	69.26%
Mid-Wisconsin	5,090	4,334	85.15%	10,498	6,363	60.61%
Milwaukee County	507	456	89.94%	3,625	3,026	83.48%
Nicolet	1,204	1,058	87.87%	581	237	40.79%
Northern Waters	6,381	5,605	87.84%	4,578	2,900	63.35%
Outagamie-Waupaca	110	98	89.09%	606	317	52.31%
South Central	1,902	1,694	89.06%	4,968	3,666	73.79%
Southwest	5,940	5,089	85.67%	5,194	3,238	62.34%
Waukesha County	5,331	4,633	86.91%	9,132	5,204	56.99%
Winnefox	3,983	3,702	92.95%	1,590	594	37.36%
Winding Rivers	12,150	10,774	88.67%	9,532	5,687	59.66%
Wisconsin Valley	4,675	4,068	87.02%	6,213	3,645	58.67%

**WISCAT ILL - Fill Rates (July, 2008 - December, 2008)
Breakdown by Location = Public Library System***

	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Requests Rec</i>	<i>Requests Filled</i>	<i>Fill Rate</i>
Totals						
Statewide	62,656	55,206	88.11%	84,975	54,926	64.64%
By Library Type						
Public	62,656	55,206	88.11%	84,975	54,926	64.64%
Public System*						
Arrowhead	4,311	3,844	89.17%	7,702	5,204	67.57%
Eastern Shores	4,431	3,691	83.30%	6,885	3,666	53.25%
Indianhead	14,846	13,399	90.25%	12,813	9,718	75.84%
Kenosha County	0	0	0.00%	36	4	11.11%
Lakeshores	1,020	865	84.80%	2,918	2,068	70.87%
Manitowoc-Calumet	2,890	2,531	87.58%	5,006	3,398	67.88%
Mid-Wisconsin	3,490	2,995	85.82%	9,445	6,017	63.71%
Milwaukee County	460	424	92.17%	3,570	3,014	84.43%
Nicolet	0	0	0.00%	4	0	0.00%
Northern Waters	6,288	5,513	87.67%	4,960	3,101	62.52%
Outagamie-Waupaca	0	0	0.00%	29	0	0.00%
South Central	12	10	83.33%	360	188	52.22%
Southwest	5,714	4,938	86.42%	4,942	3,125	63.23%
Waukesha County	5,368	4,673	87.05%	9,331	5,061	54.24%
Winnefox	0	0	0.00%	2	0	0.00%
Winding Rivers	9,006	8,055	89.44%	10,721	6,831	63.72%
Wisconsin Valley	4,820	4,268	88.55%	6,251	3,531	56.49%

*Public System is defined as the public system listed in the Loc field and the Lib Type field contains the value of either *Public Lib* or *PL Sys*.

**WISCAT ILL - Fill Rates (July, 2008 - December, 2008)
Breakdown by Location = Public Library System***

Internal Requests (Requests filled within the public library system)

	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Requests Filled</i>	<i>Fill Rate</i>
Public System						
Arrowhead	53	46	86.79%	150	54	36.00%
Eastern Shores	41	39	95.12%	112	32	28.57%
Indianhead	5,749	5,695	99.06%	6,341	5,245	82.72%
Kenosha County	0	0	0.00%	0	0	0.00%
Lakeshores	14	4	28.57%	44	9	20.45%
Manitowoc-Calumet	14	13	92.86%	109	13	11.93%
Mid-Wisconsin	37	18	48.65%	148	36	24.32%
Milwaukee County	0	0	0.00%	0	0	0.00%
Nicolet	0	0	0.00%	0	0	0.00%
Northern Waters	294	263	89.46%	500	271	54.20%
Outagamie-Waupaca	0	0	0.00%	0	0	0.00%
South Central	0	0	0.00%	0	0	0.00%
Southwest	111	99	89.19%	377	102	27.06%
Waukesha County	72	62	86.11%	457	68	14.88%
Winnefox	0	0	0.00%	0	0	0.00%
Winding Rivers	1,708	1,654	96.84%	2,428	1,676	69.03%
Wisconsin Valley	674	652	96.74%	887	474	53.44%

Note: As borrower, request criteria contains both the request being generated as well as responded from a library within the said system. As Lender, responses can be greater than the number of requests as multiple libraries may be queried to provide available material

**WISCAT ILL - Fill Rates (July, 2008 - December, 2008)
Breakdown by Location = Public Library System***

External Requests (Requests sent outside of the public library system)

Geographic Area	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	4,258	3,798	89.20%	7,552	5,150	68.19%
Eastern Shores	4,390	3,652	83.19%	6,773	3,634	53.65%
Indianhead	9,097	7,704	84.69%	6,472	4,473	69.11%
Kenosha County	0	0	0.00%	36	4	11.11%
Lakeshores	1,006	861	85.59%	2,874	2,059	71.64%
Manitowoc-Calumet	2,876	2,518	87.55%	4,897	3,385	69.12%
Mid-Wisconsin	3,453	2,977	86.21%	9,297	5,981	64.33%
Milwaukee County	460	424	92.17%	3,570	3,014	84.43%
Nicolet	0	0	0.00%	4	0	0.00%
Northern Waters	5,994	5,250	87.59%	4,460	2,830	63.45%
Outagamie-Waupaca	0	0	0.00%	29	0	0.00%
South Central	12	10	83.33%	360	188	52.22%
Southwest	5,603	4,839	86.36%	4,565	3,023	66.22%
Waukesha County	5,296	4,611	87.07%	8,874	4,993	56.27%
Winnefox	0	0	0.00%	2	0	0.00%
Winding Rivers	7,298	6,401	87.71%	8,293	5,155	62.16%
Wisconsin Valley	4,146	3,616	87.22%	5,364	3,057	56.99%

WISCAT Interlibrary Loan Data
Time Period: July, 2008 - December, 2008
Internal / External Fill Rate Breakdown
Libraries Within Geographic Borders*

Library System	As Borrower				
	Total Filled	Within System		Outside System	
		Filled	Pct	Filled	Pct
Arrowhead	3,932	79	2.01%	3,853	97.99%
Eastern Shores	4,451	66	1.48%	4,385	98.52%
Indianhead	13,623	5,809	42.64%	7,814	57.36%
Kenosha County	152	0	0.00%	152	100.00%
Lakeshores	1,439	67	4.66%	1,372	95.34%
Manitowoc-Calumet	2,683	75	2.80%	2,608	97.20%
Mid-Wisconsin	4,566	232	5.08%	4,334	94.92%
Milwaukee County	457	1	0.22%	456	99.78%
Nicolet	1,060	2	0.19%	1,058	99.81%
Northern Waters	5,972	367	6.15%	5,605	93.85%
Outagamie-Waupaca	100	2	2.00%	98	98.00%
South Central	1,891	197	10.42%	1,694	89.58%
Southwest	5,375	286	5.32%	5,089	94.68%
Waukesha County	4,870	237	4.87%	4,633	95.13%
Winnefox	3,795	93	2.45%	3,702	97.55%
Winding Rivers	13,307	2,533	19.04%	10,774	80.96%
Wisconsin Valley	5,386	1,318	24.47%	4,068	75.53%
State Government**	108	1	0.93%	107	99.07%
Clearing Houses***	7,896	5	0.06%	7,891	99.94%

*Geographic location is defined as all libraries (eg, public, academic, hospital, institution) which are located within the geographic parameters of the above-listed library system.

** State government is not defined within geographic parameters.

*** The Clearinghouse category includes the following institutions: Reference & Loan, WiLS, and MINITEX

WISCAT Interlibrary Loan Data
Time Period: July, 2008 - December, 2008
Internal / External Fill Rate Breakdown
Public Library Systems*

Library System	As Borrower				
	Total Filled	Within System		Outside System	
		Filled	Pct	Filled	Pct
Arrowhead	3,844	46	1.20%	3,798	98.80%
Eastern Shores	3,691	39	1.06%	3,652	98.94%
Indianhead	13,399	5,695	42.50%	7,704	57.50%
Kenosha County	0	0	0.00%	0	0.00%
Lakeshores	865	4	0.46%	861	99.54%
Manitowoc-Calumet	2,531	13	0.51%	2,518	99.49%
Mid-Wisconsin	2,995	18	0.60%	2,977	99.40%
Milwaukee County	424	0	0.00%	424	100.00%
Nicolet	0	0	0.00%	0	0.00%
Northern Waters	5,513	263	4.77%	5,250	95.23%
Outagamie-Waupaca	0	0	0.00%	0	0.00%
South Central	10	0	0.00%	10	100.00%
Southwest	4,938	99	2.00%	4,839	98.00%
Waukesha County	4,673	62	1.33%	4,611	98.67%
Winnefox	0	0	0.00%	0	0.00%
Winding Rivers	8,055	1,654	20.53%	6,401	79.47%
Wisconsin Valley	4,268	652	15.28%	3,616	84.72%

*Public System is defined as the public system listed in the Loc field and the Lib Type field contains the value of either *Public Lib* or *PL Sys*.

WISCAT Interlibrary Loan Data
Time Period: July, 2008 - December, 2008
Cancelled / Expired Request Breakdown

Library System	As Borrower				
	Total Filled	Cancelled		Expired	
		Total	Pct	Total	Pct
Arrowhead	4,410	112	2.54%	3	0.07%
Eastern Shores	5,237	85	1.62%	2	0.04%
Indianhead	15,116	527	3.49%	33	0.22%
Kenosha County	164	9	5.49%	0	0.00%
Lakeshores	1,619	43	2.66%	3	0.19%
Manitowoc-Calumet	3,057	116	3.79%	4	0.13%
Mid-Wisconsin	5,354	122	2.28%	9	0.17%
Milwaukee County	508	2	0.39%	2	0.39%
Nicolet	1,207	21	1.74%	8	0.66%
Northern Waters	6,783	205	3.02%	8	0.12%
Outagamie-Waupaca	112	5	4.46%	0	0.00%
South Central	2,102	34	1.62%	1	0.05%
Southwest	6,249	194	3.10%	1	0.02%
Waukesha County	5,580	155	2.78%	4	0.07%
Winnefox	4,085	79	1.93%	1	0.02%
Winding Rivers	14,757	321	2.18%	32	0.22%
Wisconsin Valley	6,024	128	2.12%	9	0.15%
State Government	137	9	6.57%	0	0.00%
Clearing Houses	9,446	97	1.03%	0	0.00%