

**WISCAT ILL - Fill Rates (July 1, 2007 - December 31, 2007)  
Breakdown by Location = Libraries Within Geographic Borders\***

	AS BORROWER			AS LENDER***		
	Total Requests	Shipped Requests	Fill Rate	Requests Rec	Shipped Requests	Fill Rate
<b>Totals</b>						
Statewide	91,393	78,695	86.11%	116,868	80,704	69.06%
<b>Library Type</b>						
Academic	1,961	1,656	84.45%	7,768	6,050	77.88%
Public	67,437	58,587	86.88%	87,595	55,736	63.63%
K-12 Schools	3,058	2,601	85.06%	1,220	465	38.11%
Special	18,937	15,851	83.70%	20,283	18,453	90.98%
<b>Geographic Area*</b>						
Arrowhead	7,167	6,320	88.18%	7,939	4,592	57.84%
Eastern Shores	5,875	4,898	83.37%	7,666	3,631	47.36%
Indianhead	15,467	13,925	90.03%	13,595	10,173	74.83%
Kenosha County	85	70	82.35%	317	242	76.34%
Lakeshores	2,234	1,926	86.21%	3,210	2,253	70.19%
Manitowoc-Calumet	2,894	2,457	84.90%	4,515	2,553	56.54%
Mid-Wisconsin	6,106	5,067	82.98%	9,176	5,870	63.97%
Milwaukee County	559	422	75.49%	2,056	2,032	98.83%
Nicolet	1,093	979	89.57%	231	133	57.58%
Northern Waters	6,220	5,368	86.30%	5,513	3,395	61.58%
Outagamie-Waupaca	65	43	66.15%	240	128	53.33%
South Central	1,593	1,415	88.83%	4,789	3,765	78.62%
Southwest	6,194	5,208	84.08%	5,764	3,539	61.40%
Waukesha County	5,943	5,032	84.67%	10,467	6,007	57.39%
Winnefox	4,323	3,903	90.28%	911	307	33.70%
Winding Rivers	10,627	9,535	89.72%	12,210	8,149	66.74%
Wisconsin Valley	6,494	5,701	87.79%	9,908	6,179	62.36%
State Government**	8,454	6,426	76.01%	18,361	17,756	96.70%

\*Geographic location is defined as all libraries (eg, public, academic, hospital, institutional) which are located within the geographic parameters of the above-listed library system.

\*\* State government is not defined within geographic parameters.

\*\*\* The following state-level providers are not included in the lending statistics and fill rate calculations: Reference & Loan Clearinghouse, WiLS, and MINITEX

**WISCAT ILL - Fill Rates (July 1, 2007 - December 31, 2007)  
Breakdown by Location = Libraries Within Geographic Borders\***

**Internal Requests (Requests Filled Within the Geographic Library System)**

<b>Geographic Area</b>	<b>AS BORROWER</b>			<b>AS LENDER</b>		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	1,150	1,079	93.83%	1,613	1,120	69.44%
Eastern Shores	117	105	89.74%	186	98	52.69%
Indianhead	5,713	5,549	97.13%	6,184	5,204	84.15%
Kenosha County	0	0	0.00%	0	0	0.00%
Lakeshores	163	154	94.48%	223	160	71.75%
Manitowoc-Calumet	57	39	68.42%	184	45	24.46%
Mid-Wisconsin	332	300	90.36%	522	319	61.11%
Milwaukee County	2	2	100.00%	2	2	100.00%
Nicolet	3	3	100.00%	5	3	60.00%
Northern Waters	511	420	82.19%	776	429	55.28%
Outagamie-Waupaca	2	0	0.00%	17	1	5.88%
South Central	185	167	90.27%	226	184	81.42%
Southwest	335	242	72.24%	652	263	40.34%
Waukesha County	237	206	86.92%	654	222	33.94%
Winnefox	37	30	81.08%	122	35	28.69%
Winding Rivers	2,356	2,236	94.91%	3,005	2,282	75.94%
Wisconsin Valley	1,431	1,389	97.06%	1,747	1,146	65.60%
State Government	303	264	87.13%	399	297	74.44%

Note: As borrower, request criteria contains both the request being generated as well as responded from a library within the said system. As Lender, responses can be greater than the number of requests as multiple libraries may be queried to provide available material

**WISCAT ILL - Fill Rates (July 1, 2007 - December 31, 2007)  
Breakdown by Location = Libraries Within Geographic Borders\***

**External Requests (Requests Sent Outside the Geographic Library System)**

<b>Geographic Area</b>	<b>AS BORROWER</b>			<b>AS LENDER</b>		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	6,017	5,241	87.10%	6,326	3,472	54.88%
Eastern Shores	5,758	4,793	83.24%	7,480	3,533	47.23%
Indianhead	9,754	8,376	85.87%	7,411	4,969	67.05%
Kenosha County	85	70	82.35%	317	242	76.34%
Lakeshores	2,071	1,772	85.56%	2,987	2,093	70.07%
Manitowoc-Calumet	2,837	2,418	85.23%	4,331	2,508	57.91%
Mid-Wisconsin	5,774	4,767	82.56%	8,654	5,551	64.14%
Milwaukee County	557	420	75.40%	2,054	2,030	98.83%
Nicolet	1,090	976	89.54%	226	130	57.52%
Northern Waters	5,709	4,948	86.67%	4,737	2,966	62.61%
Outagamie-Waupaca	63	43	68.25%	223	127	56.95%
South Central	1,408	1,248	88.64%	4,563	3,581	78.48%
Southwest	5,859	4,966	84.76%	5,112	3,276	64.08%
Waukesha County	5,706	4,826	84.58%	9,813	5,785	58.95%
Winnefox	4,286	3,873	90.36%	789	272	34.47%
Winding Rivers	8,271	7,299	88.25%	9,205	5,867	63.74%
Wisconsin Valley	5,063	4,312	85.17%	8,161	5,033	61.67%
State Government	8,151	6,162	75.60%	17,962	17,459	97.20%

**WISCAT ILL - Fill Rates (July 1, 2007 - December 31, 2007)  
Breakdown by Location = Public Library System\***

	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Requests Rec</i>	<i>Requests Filled</i>	<i>Fill Rate</i>
<b>Totals</b>						
Statewide	67,437	58,587	86.88%	87,595	55,736	63.63%
<b>By Library Type</b>						
Public	39,983	34,395	86.02%	87,595	55,736	63.63%
<b>Public System*</b>						
Arrowhead	7,091	6,270	88.42%	7,537	4,441	58.92%
Eastern Shores	5,119	4,185	81.75%	7,565	3,611	47.73%
Indianhead	15,244	13,737	90.11%	13,232	10,057	76.01%
Kenosha County	0	0	0.00%	8	0	0.00%
Lakeshores	1,006	758	75.35%	3,083	2,185	70.87%
Manitowoc-Calumet	2,774	2,365	85.26%	4,259	2,376	55.79%
Mid-Wisconsin	4,008	3,312	82.63%	8,459	5,520	65.26%
Milwaukee County	509	412	80.94%	2,032	2,032	100.00%
Nicolet	0	0	0.00%	8	0	0.00%
Northern Waters	5,947	5,144	86.50%	5,373	3,322	61.83%
Outagamie-Waupaca	0	0	0.00%	53	0	0.00%
South Central	31	25	80.65%	417	206	49.40%
Southwest	5,632	4,835	85.85%	5,402	3,317	61.40%
Waukesha County	5,711	4,812	84.26%	9,996	5,636	56.38%
Winnefox	0	0	0.00%	0	0	0.00%
Winding Rivers	9,196	8,225	89.44%	11,416	7,668	67.17%
Wisconsin Valley	5,169	4,507	87.19%	8,755	5,365	61.28%

\*Public System is defined as the public system listed in the Loc field and the Lib Type field contains the value of either *Public Lib* or *PL Sys*.

**WISCAT ILL - Fill Rates (July 1, 2007 - December 31, 2007)  
Breakdown by Location = Public Library System\***

**Internal Requests (Requests filled within the public library system)**

	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Requests Filled</i>	<i>Fill Rate</i>
<b>Public System</b>						
Arrowhead	1,093	1,030	94.24%	1,392	1,063	76.36%
Eastern Shores	97	86	88.66%	150	79	52.67%
Indianhead	5,621	5,463	97.19%	6,061	5,120	84.47%
Kenosha County	0	0	0.00%	0	0	0.00%
Lakeshores	12	5	41.67%	37	9	24.32%
Manitowoc-Calumet	25	11	44.00%	122	16	13.11%
Mid-Wisconsin	72	49	68.06%	168	58	34.52%
Milwaukee County	2	2	100.00%	2	2	100.00%
Nicolet	0	0	0.00%	0	0	0.00%
Northern Waters	449	362	80.62%	692	370	53.47%
Outagamie-Waupaca	0	0	0.00%	0	0	0.00%
South Central	0	0	0.00%	0	0	0.00%
Southwest	195	116	59.49%	412	121	29.37%
Waukesha County	81	51	62.96%	435	65	14.94%
Winnefox	0	0	0.00%	0	0	0.00%
Winding Rivers	1,837	1,741	94.77%	2,309	1,765	76.44%
Wisconsin Valley	947	918	96.94%	1,093	716	65.51%

Note: As borrower, request criteria contains both the request being generated as well as responded from a library within the said system. As Lender, responses can be greater than the number of requests as multiple libraries may be queried to provide available material

**WISCAT ILL - Fill Rates (July 1, 2007 - December 31, 2007)  
Breakdown by Location = Public Library System\***

**External Requests (Requests sent outside of the public library system)**

<b>Geographic Area</b>	<b>AS BORROWER</b>			<b>AS LENDER</b>		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	5,998	5,240	87.36%	6,145	3,378	54.97%
Eastern Shores	5,022	4,099	81.62%	7,415	3,532	47.63%
Indianhead	9,623	8,274	85.98%	7,171	4,937	68.85%
Kenosha County	0	0	0.00%	8	0	0.00%
Lakeshores	994	753	75.75%	3,046	2,176	71.44%
Manitowoc-Calumet	2,749	2,354	85.63%	4,137	2,360	57.05%
Mid-Wisconsin	3,936	3,263	82.90%	8,291	5,462	65.88%
Milwaukee County	507	410	80.87%	2,030	2,030	100.00%
Nicolet	0	0	0.00%	8	0	0.00%
Northern Waters	5,498	4,782	86.98%	4,681	2,952	63.06%
Outagamie-Waupaca	0	0	0.00%	53	0	0.00%
South Central	31	25	80.65%	417	206	49.40%
Southwest	5,437	4,719	86.79%	4,990	3,196	64.05%
Waukesha County	5,630	4,761	84.56%	9,561	5,571	58.27%
Winnefox	0	0	0.00%	0	0	0.00%
Winding Rivers	7,359	6,484	88.11%	9,107	5,903	64.82%
Wisconsin Valley	4,222	3,589	85.01%	7,662	4,649	60.68%

**WISCAT Interlibrary Loan Data**  
**Time Period: July 1, 2007 - December 31, 2007**  
**Internal / External Fill Rate Breakdown**  
**Libraries Within Geographic Borders\***

Library System	As Borrower				
	Total Filled	Within System		Outside System	
		Filled	Pct	Filled	Pct
Arrowhead	6,320	1,079	17.07%	5,241	82.93%
Eastern Shores	4,898	105	2.14%	4,793	97.86%
Indianhead	13,925	5,549	39.85%	8,376	60.15%
Kenosha County	70	0	0.00%	70	100.00%
Lakeshores	1,926	154	8.00%	1,772	92.00%
Manitowoc-Calumet	2,457	39	1.59%	2,418	98.41%
Mid-Wisconsin	5,067	300	5.92%	4,767	94.08%
Milwaukee County	422	2	0.47%	420	99.53%
Nicolet	979	3	0.31%	976	99.69%
Northern Waters	5,368	420	7.82%	4,948	92.18%
Outagamie-Waupaca	43	0	0.00%	43	100.00%
South Central	1,415	167	11.80%	1,248	88.20%
Southwest	5,208	242	4.65%	4,966	95.35%
Waukesha County	5,032	206	4.09%	4,826	95.91%
Winnefox	3,903	30	0.77%	3,873	99.23%
Winding Rivers	9,535	2,236	23.45%	7,299	76.55%
Wisconsin Valley	5,701	1,389	24.36%	4,312	75.64%
State Government**	6,426	264	4.11%	6,162	95.89%

\*Geographic location is defined as all libraries (eg, public, academic, hospital, institution) which are located within the geographic parameters of the above-listed library system.

\*\* State government is not defined within geographic parameters.

**WISCAT Interlibrary Loan Data**  
**Fill Rates: July 1, 2007 - December 31, 2007**  
**Internal / External Fill Rate Breakdown**  
**Public Library Systems\***

Library System	As Borrower				
	Total Filled	Within System		Outside System	
		Filled	Pct	Filled	Pct
Arrowhead	6,270	1,030	16.43%	5,240	83.57%
Eastern Shores	4,185	86	2.05%	4,099	97.95%
Indianhead	13,737	5,463	39.77%	8,274	60.23%
Kenosha County	0	0	0.00%	0	0.00%
Lakeshores	758	5	0.66%	753	99.34%
Manitowoc-Calumet	2,365	11	0.47%	2,354	99.53%
Mid-Wisconsin	3,312	49	1.48%	3,263	98.52%
Milwaukee County	412	2	0.49%	410	99.51%
Nicolet	0	0	0.00%	0	0.00%
Northern Waters	5,144	362	7.04%	4,782	92.96%
Outagamie-Waupaca	0	0	0.00%	0	0.00%
South Central	25	0	0.00%	25	100.00%
Southwest	4,835	116	2.40%	4,719	97.60%
Waukesha County	4,812	51	1.06%	4,761	98.94%
Winnefox	0	0	0.00%	0	0.00%
Winding Rivers	8,225	1,741	21.17%	6,484	78.83%
Wisconsin Valley	4,507	918	20.37%	3,589	79.63%

\*Public System is defined as the public system listed in the Loc field and the Lib Type field contains the value of either *Public Lib* or *PL Sys*.

**WISCAT Interlibrary Loan Data**  
**Time Period: July 1, 2007 - December 31, 2007**  
**Cancelled / Expired Request Breakdown**

Library System	As Borrower				
	Total Filled	Cancelled		Expired	
		Total	Pct	Total	Pct
Arrowhead	7,167	109	1.52%	3	0.04%
Eastern Shores	5,875	101	1.72%	4	0.07%
Indianhead	15,467	451	2.92%	10	0.06%
Kenosha County	85	1	1.18%	0	0.00%
Lakeshores	2,234	49	2.19%	0	0.00%
Manitowoc-Calumet	2,894	84	2.90%	2	0.07%
Mid-Wisconsin	6,106	107	1.75%	13	0.21%
Milwaukee County	559	10	1.79%	1	0.18%
Nicolet	1,093	13	1.19%	1	0.09%
Northern Waters	6,220	190	3.05%	2	0.03%
Outagamie-Waupaca	65	7	10.77%	0	0.00%
South Central	1,593	30	1.88%	3	0.19%
Southwest	6,194	237	3.83%	6	0.10%
Waukesha County	5,943	138	2.32%	6	0.10%
Winnefox	4,323	45	0.00%	5	0.12%
Winding Rivers	10,627	240	2.26%	17	0.16%
Wisconsin Valley	6,494	95	1.46%	6	0.09%
State Government	8,454	29	0.34%	1	0.01%