

WISCAT ILL - Fill Rates (January, 2009 - June, 2009)
Breakdown by Location = Libraries Within Geographic Borders*

	AS BORROWER			AS LENDER***		
	Total Requests	Shipped Requests	Fill Rate	Requests Rec	Shipped Requests	Fill Rate
Totals						
Statewide	96,497	85,927	89.05%	147,764	86,822	58.76%
Library Type						
Academic	1,851	1,623	87.68%	8,704	6,682	76.77%
Public	66,428	58,953	88.75%	90,097	57,021	63.29%
K-12 Schools	3,713	3,294	88.72%	4,592	1,783	38.83%
Special	24,505	22,057	90.01%	44,371	21,336	48.09%
Geographic Area*						
Arrowhead	5,354	4,764	88.98%	8,563	5,358	62.57%
Eastern Shores	6,345	5,396	85.04%	8,318	4,345	52.24%
Indianhead	13,421	12,053	89.81%	12,920	9,116	70.56%
Kenosha County	171	155	90.64%	515	250	48.54%
Lakeshores	1,271	1,136	89.38%	3,436	1,840	53.55%
Manitowoc-Calumet	3,763	3,312	88.01%	5,880	3,944	67.07%
Mid-Wisconsin	6,107	5,230	85.64%	11,534	7,076	61.35%
Milwaukee County	471	434	92.14%	4,160	3,330	80.05%
Nicolet	1,432	1,276	89.11%	622	307	49.36%
Northern Waters	7,326	6,495	88.66%	5,098	3,291	64.55%
Outagamie-Waupaca	74	63	85.14%	653	388	59.42%
South Central	2,083	1,864	89.49%	5,294	3,860	72.91%
Southwest	6,853	6,068	88.55%	6,841	3,974	58.09%
Waukesha County	5,862	5,219	89.03%	11,787	6,356	53.92%
Winnefox	5,453	5,039	92.41%	2,031	860	42.34%
Winding Rivers	14,896	13,582	91.18%	13,737	8,650	62.97%
Wisconsin Valley	6,177	5,498	89.01%	8,853	5,011	56.60%
State Government**	137	120	87.59%	4,422	3,566	80.64%
Clearing Houses***	9,301	8,223	88.41%	33,100	15,300	46.22%

*Geographic location is defined as all libraries (eg, public, academic, hospital, institutional) which are located within the geographic parameters of the above-listed library system.

** State government is not defined within geographic parameters.

*** The following state-level providers are not included in the lending statistics and fill rate calculations: Reference & Loan Clearinghouse, WILS, and MINITEX

**WISCAT ILL - Fill Rates (January, 2009 - June, 2009)
Breakdown by Location = Libraries Within Geographic Borders***

Internal Requests (Requests Filled Within the Geographic Library System)

Geographic Area	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	127	113	88.98%	523	115	21.99%
Eastern Shores	54	48	88.89%	183	51	27.87%
Indianhead	4,553	4,516	99.19%	5,031	4,215	83.78%
Kenosha County	0		0.00%	0		0.00%
Lakeshores	5	3	60.00%	36	3	8.33%
Manitowoc-Calumet	104	101	97.12%	279	106	37.99%
Mid-Wisconsin	312	289	92.63%	599	314	52.42%
Milwaukee County	0		0.00%	1	0	0.00%
Nicolet	5	2	40.00%	7	5	71.43%
Northern Waters	314	286	91.08%	598	298	49.83%
Outagamie-Waupaca	1	1	100.00%	9	1	11.11%
South Central	150	147	98.00%	230	149	64.78%
Southwest	398	371	93.22%	817	380	46.51%
Waukesha County	280	266	95.00%	935	277	29.63%
Winnefox	133	132	99.25%	411	132	32.12%
Winding Rivers	2,666	2,592	97.22%	3,811	2,642	69.33%
Wisconsin Valley	1,339	1,295	96.71%	1,902	1,078	56.68%
State Government	1	1	100.00%	3	1	33.33%
Clearing Houses	2	2	100.00%	11	2	18.18%

Note: As borrower, request criteria contains both the request being generated as well as responded from a library within the said system. As Lender, responses can be greater than the number of requests as multiple libraries may be queried to provide available material

WISCAT ILL - Fill Rates (January, 2009 - June, 2009)
Breakdown by Location = Libraries Within Geographic Borders*

External Requests (Requests Sent Outside the Geographic Library System)

Geographic Area	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	5,227	4,651	88.98%	8,040	5,243	65.21%
Eastern Shores	6,291	5,348	85.01%	8,135	4,294	52.78%
Indianhead	8,668	7,357	84.88%	7,889	4,901	62.12%
Kenosha County	171	155	90.64%	515	250	48.54%
Lakeshores	1,266	1,133	89.49%	3,400	1,837	54.03%
Manitowoc-Calumet	3,659	3,211	87.76%	5,601	3,838	68.52%
Mid-Wisconsin	5,795	4,941	85.26%	10,935	6,762	61.84%
Milwaukee County	471	434	92.14%	4,159	3,330	80.07%
Nicolet	1,427	1,274	89.28%	615	302	49.11%
Northern Waters	7,012	6,209	88.55%	4,500	2,993	66.51%
Outagamie-Waupaca	73	62	84.93%	644	387	60.09%
South Central	1,933	1,717	88.83%	5,064	3,711	73.28%
Southwest	6,455	5,697	88.26%	6,024	3,594	59.66%
Waukesha County	5,582	4,953	88.73%	10,852	6,079	56.02%
Winnefox	5,320	4,907	92.24%	1,620	728	44.94%
Winding Rivers	12,230	10,990	89.86%	9,926	6,008	60.53%
Wisconsin Valley	4,838	4,203	86.87%	6,951	3,933	56.58%
State Government	136	119	87.50%	4,419	3,565	80.67%
Clearing Houses	9,299	8,221	88.41%	33,089	15,298	46.23%

**WISCAT ILL - Fill Rates (January, 2009 - June, 2009)
Breakdown by Location = Public Library System***

	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Requests Rec</i>	<i>Requests Filled</i>	<i>Fill Rate</i>
Totals						
Statewide	66,428	58,953	88.75%	90,097	57,021	63.29%
By Library Type						
Public	66,428	58,953	88.75%	90,097	57,021	63.29%
Public System*						
Arrowhead	5,233	4,652	88.90%	7,974	5,156	64.66%
Eastern Shores	5,586	4,707	84.26%	7,905	4,242	53.66%
Indianhead	13,163	11,842	89.96%	11,950	8,985	75.19%
Kenosha County	0	0	0.00%	204	22	10.78%
Lakeshores	1,243	1,118	89.94%	2,870	1,825	63.59%
Manitowoc-Calumet	3,595	3,169	88.15%	5,484	3,658	66.70%
Mid-Wisconsin	3,951	3,418	86.51%	9,913	6,295	63.50%
Milwaukee County	450	416	92.44%	4,050	3,304	81.58%
Nicolet	0	0	0.00%	12	0	0.00%
Northern Waters	6,795	6,015	88.52%	4,769	3,099	64.98%
Outagamie-Waupaca	0	0	0.00%	10	0	0.00%
South Central	17	13	76.47%	170	100	58.82%
Southwest	6,132	5,439	88.70%	5,768	3,577	62.01%
Waukesha County	5,624	4,999	88.89%	11,194	5,927	52.95%
Winnefox	0	0	0.00%	3	0	0.00%
Winding Rivers	9,590	8,681	90.52%	10,807	6,989	64.67%
Wisconsin Valley	5,049	4,484	88.81%	7,014	3,842	54.78%

*Public System is defined as the public system listed in the Loc field and the Lib Type field contains the value of either *Public Lib* or *PL Sys*.

**WISCAT ILL - Fill Rates (January, 2009 - June, 2009)
Breakdown by Location = Public Library System***

Internal Requests (Requests filled within the public library system)

	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Requests Filled</i>	<i>Fill Rate</i>
Public System						
Arrowhead	85	74	87.06%	266	75	28.20%
Eastern Shores	35	30	85.71%	133	33	24.81%
Indianhead	4,450	4,419	99.30%	4,864	4,116	84.62%
Kenosha County	0	0	0.00%	0	0	0.00%
Lakeshores	5	3	60.00%	33	3	9.09%
Manitowoc-Calumet	13	11	84.62%	134	14	10.45%
Mid-Wisconsin	47	28	59.57%	223	45	20.18%
Milwaukee County	0	0	0.00%	1	0	0.00%
Nicolet	0	0	0.00%	0	0	0.00%
Northern Waters	197	170	86.29%	434	181	41.71%
Outagamie-Waupaca	0	0	0.00%	0	0	0.00%
South Central	0	0	0.00%	0	0	0.00%
Southwest	124	113	91.13%	385	114	29.61%
Waukesha County	88	77	87.50%	676	86	12.72%
Winnefox	0	0	0.00%	0	0	0.00%
Winding Rivers	1,578	1,525	96.64%	2,189	1,562	71.36%
Wisconsin Valley	683	660	96.63%	810	459	56.67%

Note: As borrower, request criteria contains both the request being generated as well as responded from a library within the said system. As Lender, responses can be greater than the number of requests as multiple libraries may be queried to provide available material

**WISCAT ILL - Fill Rates (January, 2009 - June, 2009)
Breakdown by Location = Public Library System***

External Requests (Requests sent outside of the public library system)

Geographic Area	AS BORROWER			AS LENDER		
	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>	<i>Total Requests</i>	<i>Shipped Requests</i>	<i>Fill Rate</i>
Arrowhead	5,148	4,578	88.93%	7,708	5,081	65.92%
Eastern Shores	5,551	4,677	84.26%	7,772	4,209	54.16%
Indianhead	8,713	7,423	85.19%	7,086	4,869	68.71%
Kenosha County	0	0	0.00%	204	22	10.78%
Lakeshores	1,238	1,115	90.06%	2,837	1,822	64.22%
Manitowoc-Calumet	3,582	3,158	88.16%	5,350	3,644	68.11%
Mid-Wisconsin	3,904	3,390	86.83%	9,690	6,250	64.50%
Milwaukee County	450	416	92.44%	4,049	3,304	81.60%
Nicolet	0	0	0.00%	12	0	0.00%
Northern Waters	6,598	5,845	88.59%	4,335	2,918	67.31%
Outagamie-Waupaca	0	0	0.00%	10	0	0.00%
South Central	17	13	76.47%	170	100	58.82%
Southwest	6,008	5,326	88.65%	5,383	3,463	64.33%
Waukesha County	5,536	4,922	88.91%	10,518	5,841	55.53%
Winnefox	0	0	0.00%	3	0	0.00%
Winding Rivers	8,012	7,156	89.32%	8,618	5,427	62.97%
Wisconsin Valley	4,366	3,824	87.59%	6,204	3,383	54.53%

WISCAT Interlibrary Loan Data
Time Period: January, 2009 - June, 2009
Internal / External Fill Rate Breakdown
Libraries Within Geographic Borders*

Library System	As Borrower				
	Total Filled	Within System		Outside System	
		Filled	Pct	Filled	Pct
Arrowhead	4,764	113	2.37%	4,651	97.63%
Eastern Shores	5,396	48	0.89%	5,348	99.11%
Indianhead	12,053	4,516	37.47%	7,357	61.04%
Kenosha County	155	0	0.00%	155	100.00%
Lakeshores	1,136	3	0.26%	1,133	99.74%
Manitowoc-Calumet	3,312	101	3.05%	3,211	96.95%
Mid-Wisconsin	5,230	289	5.53%	4,941	94.47%
Milwaukee County	434	0	0.00%	434	100.00%
Nicolet	1,276	2	0.16%	1,274	99.84%
Northern Waters	6,495	286	4.40%	6,209	95.60%
Outagamie-Waupaca	63	1	1.59%	62	98.41%
South Central	1,864	147	7.89%	1,717	92.11%
Southwest	6,068	371	6.11%	5,697	93.89%
Waukesha County	5,219	266	5.10%	4,953	94.90%
Winnefox	5,039	132	2.62%	4,907	97.38%
Winding Rivers	13,582	2,592	19.08%	10,990	80.92%
Wisconsin Valley	5,498	1,295	23.55%	4,203	76.45%
State Government**	120	1	0.83%	119	99.17%
Clearing Houses***	8,223	2	0.02%	8,221	99.98%

*Geographic location is defined as all libraries (eg, public, academic, hospital, institution) which are located within the geographic parameters of the above-listed library system.

** State government is not defined within geographic parameters.

*** The Clearinghouse category includes the following institutions: Reference & Loan, WiLS, and MINITEX

WISCAT Interlibrary Loan Data
Time Period: January, 2009 - June, 2009
Internal / External Fill Rate Breakdown
Public Library Systems*

Library System	As Borrower				
	Total Filled	Within System		Outside System	
		Filled	Pct	Filled	Pct
Arrowhead	4,652	74	1.59%	4,578	98.41%
Eastern Shores	4,707	30	0.64%	4,677	99.36%
Indianhead	11,842	4,419	37.32%	7,423	62.68%
Kenosha County	0	0	0.00%	0	0.00%
Lakeshores	1,118	3	0.27%	1,115	99.73%
Manitowoc-Calumet	3,169	11	0.35%	3,158	99.65%
Mid-Wisconsin	3,418	28	0.82%	3,390	99.18%
Milwaukee County	416	0	0.00%	416	100.00%
Nicolet	0	0	0.00%	0	0.00%
Northern Waters	6,015	170	2.83%	5,845	97.17%
Outagamie-Waupaca	0	0	0.00%	0	0.00%
South Central	13	0	0.00%	13	100.00%
Southwest	5,439	113	2.08%	5,326	97.92%
Waukesha County	4,999	77	1.54%	4,922	98.46%
Winnefox	0	0	0.00%	0	0.00%
Winding Rivers	8,681	1,525	17.57%	7,156	82.43%
Wisconsin Valley	4,484	660	14.72%	3,824	85.28%

*Public System is defined as the public system listed in the Loc field and the Lib Type field contains the value of either *Public Lib* or *PL Sys*.

WISCAT Interlibrary Loan Data
Time Period: January, 2009 - June, 2009
Cancelled / Expired Request Breakdown

Library System	As Borrower				
	Total Filled	Cancelled		Expired	
		Total	Pct	Total	Pct
Arrowhead	5,354	137	2.56%	3	0.06%
Eastern Shores	6,345	79	1.25%	1	0.02%
Indianhead	13,421	449	3.35%	7	0.05%
Kenosha County	171	5	2.92%	0	0.00%
Lakeshores	1,271	32	2.52%	1	0.08%
Manitowoc-Calumet	3,763	145	3.85%	6	0.16%
Mid-Wisconsin	6,107	99	1.62%	1	0.02%
Milwaukee County	471	2	0.42%	1	0.21%
Nicolet	1,432	20	1.40%	1	0.07%
Northern Waters	7,326	208	2.84%	5	0.07%
Outagamie-Waupaca	74	2	2.70%	0	0.00%
South Central	2,083	31	1.49%	4	0.19%
Southwest	6,853	183	2.67%	1	0.01%
Waukesha County	5,862	155	2.64%	5	0.09%
Winnefox	5,453	177	3.25%	4	0.07%
Winding Rivers	14,896	240	1.61%	7	0.05%
Wisconsin Valley	6,177	84	1.36%	8	0.13%
State Government	137	2	1.46%	0	0.00%
Clearing Houses	9,301	62	0.67%	0	0.00%